



What is The Sensory Space?

The first 1001 days of life are considered the most important for sensory development so it's never too early to get started.

We focus on:

- relationships and bonding, creating beautiful connections with your child
- self-discovery through a guided holistic approach
- empowering You in your child's development
- developing sensory connections so your child will flourish and thrive in life

The pool is so much more than a place to learn to swim and be safe. It is our playground and classroom, and a naturally multi-sensory environment to enhance the whole child's development.



Would you like to capture your child's imagination, wonder and awe in a gentle, safe environment that helps them develop their sensory connections?

Our Aqua Sensory classes are 'whole child' development programs for the water. How wonderful to use an aquatic classroom that provides a safe and nurturing environment for early learning.

We focus on relationship building, self-discovery and developing sensory connections, so your little one will flourish and thrive in life.

Together with our trained instructors and You and your little one, our aquatic classroom provides a nurturing environment to build strong foundations that last a lifetime.

Our classes are small, much quieter than a regular swim class. We value calm, respect and sensory harmony which provides a far less overwhelming experience for our little ones.

Every child is unique and we love them just that way.

We'd love to see you at one of our Antenatal, Newborn, Baby, Toddler or Preschool Aqua Sensory programs, starting in Term 3 2022.



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Our Programs

Our Aqua Sensory programs are designed with developmental stage-appropriate activities based on the Early Years Framework (EYFS).

We recognise that every child is unique and one of the beautiful things about Aqua Sensory is that you and your child are free to go at your own pace.

Aqua Natal



Aqua Sensory Natal is a well-being class in water like no other.

Our antenatal aqua class for pregnant mums-to-be offer a unique sensory and nurture combination promoting sensory harmony for both mum and growing baby.

Experience the magic of water as it supports and nurtures you. Through meditation, breathing, mindfulness, visualisation, body awareness, baby connection, stress reduction, empowering education and more, we connect mind, body, and soul.

In our Aqua Natal classes we create safe spaces, where mums and babies feel heard, seen, and safe.

Our mission is to create sensory harmony – in the first 1001 days from womb to world, we are nurturing the next generation.

- 45 min classes (includes in water and out of water activities)
- \$30 per lesson*
- Private lessons are available for \$90 per lesson.

Newborn Water's Touch Bath Babies 0-6 months

Water's Touch Bath Baby classes combine the sensory magic and joy of water, nurturing touch and mindfulness to aid calm, connection and promote wellbeing for you and your baby.

Every Water's Touch class:

- Promotes attachment and bonding
- Provides sensory calm
- Creates deep connections
- Enhances baby's development
- We discover, learn and explore together

It is the perfect introduction to early water experiences, where you can focus solely on your baby's needs.

Suitable for newborns until 6 months, our classes are held in groups of only 2 or private classes are available upon request.

- 45 mins duration
- Carer will be conducting bathing and aided by instructor
- \$50 per lesson*
- Private lessons \$80 per lesson

*see billing and absences



Baby Aqua Sensory 3-12 months

Our Baby Aqua Sensory classes create new connections by providing rich sensory discovery play in the water, in the right way, at the right time.

At this early stage, we are focusing on carer attachment, feelings of nurture and safety, developing foundational sensory connections, exploration and instilling a love of water.

- Maximum of 4 per class
- the only class in the facility at the time during our quiet 'Sensory Time'.
- 30 mins duration
- Carer will be in the pool with baby
- \$30 per lesson*
- Private lessons \$80 per lesson



Toddler Aqua Sensory 1-3 years

A rich developmental play journey for children 1-3 years in our wonderful multi-sensory aquatic classroom.

Our Toddler Aqua Sensory program crosses all the brain domains: social-emotional, communication and language, cognitive and physical, for a whole-child approach in every way.

- Maximum of 4 per class
- the only class in the facility at the time during our quiet 'Sensory Time'.
- 30 min class
- Carer in water
- \$30 per lesson*
- Private lessons \$80 per lesson



Preschool Aqua Sensory, 3-5 years

For our older children who want to continue their sensory development journey, our Preschool group is the place to be.

Similar to our Toddler classes with stage-appropriate activities, you and your child will thrive in this watery early learning environment.

- Maximum of 6 per class
- the only class in the facility at the time during our quiet 'Sensory Time'.
- 30 mins duration,
- Carer in water
- \$30 per lesson*
- Private lessons \$80 per lesson

*see billing and absences



We are all inclusive and welcome children of all abilities

Aqua Sensory classes are a gentle, nurturing and child-led approach to sensory development. We firmly believe in meeting each child at their unique stage of development with care and respect as we all learn and grow together.

As our classes are not skills based, there is no need to rush, achieve certain levels or learn in a particular way. Aqua sensory classes are also perfectly suited and incredibly beneficial for neurodiverse and/or physically challenged children.

Join one of our small group Aqua Sensory classes or inquire about our private classes.

Our Instructors are trained and qualified in the Aqua Sensory methods by Aqua Sensory UK, an approved training provider by the International Institute of Complementary Therapists and a partner of the Swimming Teachers Association the STA.

* Frequently asked Questions

1. **Is the pool heated?** Yes our pool is heated to 31 degrees and covered from the sun and wind.
2. **How is this program different to regular swim lessons?** We provide wonderful group swimming lessons with C-Me Swim. The Sensory Space differs as it is not a learn to swim program, we use the water as a sensory medium and focus on relationship building, self-discovery and developing sensory connections.
3. **How do I book?** Please use our customer portal to book classes. You can access this from www.thelearningspace.net.au > book now or download our app **iclassPro** and enter **thelearningspace** to create an account.
4. **Do you do trial classes?** We do one trial class at the cost of one lesson's fee. Lessons will then be ongoing as per our policy if you choose to continue.
5. **How do your enrolments work? Can I just come when I want?** All of The Learning Space's programs run on a rolling booking system with charges in advance for the month. We offer a very generous make-up lesson policy if your child is sick or absent. We believe that consistent lessons build relationships and are most beneficial for optimum progress. We do not do casual bookings.
6. **Do you offer NDIS services?** Please contact us, if your child is plan managed or self managed for NDIS services we can provide an invoice for you to claim as per your plan. As our classes are not skills based, there is no need to rush, achieve certain levels or learn in a particular way. Aqua sensory classes are perfectly suited and incredibly beneficial for neurodiverse and/or physically challenged children.
7. **Which class should I choose?** We recognise that every child is unique and one of the beautiful things about Aqua Sensory is that you and your child are free to go at your own pace. The guidelines and age groups below are to help you choose the best program for your little one. If you are unsure of what class they should attend for their developmental stage, please talk with our team today.
 - Aquanatal – for pregnant mothers at any stage of pregnancy
 - Bath Babies – Newborn – 6 months
 - Baby Aqua Sensory – 3 –12 months
 - Toddler Aqua Sensory 1–3 years
 - Pre-school Aqua Sensory 3–5 years

Customer portal





Billing, Absence and Make-up Lesson Policy

Monthly Billing



- Charges are applied and auto-charged on the 1st of each month
- Payments are in advance for the number of lessons in the month
- Our bookings automatically roll over each term. Your class time is secure until you make a change by dropping or transferring.
- If you are sick or going away - you can put in a 'future absence' and get a make-up token to use later. Lessons will still be charged to hold the spot.
- If you do wish to cancel your booking - you can at anytime by going to the customer portal > my account > drop request and put in the date prior to the end of the billing month.
- Dropping during the month will still incur the full month payment.

Overdue Fees



- Reminder emails will be sent if credit card payments are declined on the first of the month.
- Please ensure that credit card details are up to date through the customer portal.
- Payments can be made in advance over the counter or via bank transfer W&S Aquatics Pty Ltd BSB 084 583 Acct 72 842 4295
- If fees remain unpaid at the end of the calendar month a \$60 late fee may be applied and the enrolment dropped until payment is made.
- If fees remain unpaid external collection agencies may be used.

When are Lessons on?



- Regular lessons will run in line with the Queensland State School Term Dates
- School Holidays - We will not have regular lessons in school holidays so you will not be charged for them.
- We run optional one-week School Holiday Programs and have limited, optional swimming lessons that can be booked individually or using make-up tokens in each School Holiday period.
- Public Holidays - The Learning Space will be closed on QLD Public Holidays. You will not be charged for these days.

Absences



- If you or your child are sick please STAY AT HOME. Sick patrons will not be admitted into our facility.
- All absences must be recorded in the customer portal at least 2 hours prior to the start of the scheduled class. This is an excused absence and will create a make-up token.
- Whilst phone and email notifications are courteous they WILL NOT create a make-up token.
- Private Lesson Absence Policy
 - All private lesson cancellations will be charged full fee unless 12 hours notice is given through the customer portal. If 12 hours notice is given an account credit will be given for the absent lesson.

Make-up Tokens



- Make-up tokens will be added to your account the day after the excused absence.
- Make-up tokens have a 365-day expiry date.
- Make-up tokens are not a credit and will not be refunded.
- Make-up tokens cannot be transferred to other program participants.
- Once a make-up lesson is booked, it cannot be revoked. If cancelled, a new make-up token will not be created.

Make-up Lessons



- Make-up lessons are offered where available space exists in another class of the same level and lesson price, on a different time or day of the week.
- To book in for a make-up lesson participants must be currently enrolled.
- Make-up lessons can only be booked 7 days in advance.
- Make-up lessons are not guaranteed and are subject to availability.
- All make-up lessons are to be booked using make-up tokens in the Customer Portal

Cancelled Lessons



- If we cancel lessons due to weather events, teacher absence or mandated closures less than 7 days we will notify via email and apply a make-up lesson to your account.
- If Government mandated closures over 7 days are enforced we will put all future payments on hold and apply account credits (not refunds) for remaining lessons in the calendar month.

We have a very generous, unlimited make-up lesson policy and believe that it is important that students have consistent lessons to progress optimally.

We want our facility to stay germ free and offer make-up lessons to encourage sick families to stay at home.

Please use the customer portal instead of phone or email as this records all absences automatically and you can view any changes made.